

Kings Lane Medical Practice

Patient Participation Service

Minutes of Meeting PPG Group

Date: Thursday 26th March 2015 – 3pm (Higher Bebington Health Centre)

Attendees: Suzanne Broster (SB), Helen Rae (HR), Glenys Jones (GJ)

Apologies: Tracey Hardcastle (TH), Cynthia Draper (CD), Bob Capper (RC), Anne Preston (AP)

Circulation: All PPG Members, Sue Ryder Practice Manager

Wirral GPCC Patient Council Update

HR gave précis of patient council meeting held on 24.03.15 (attached). HR also stated that she would be attending the meeting that evening regarding how the patient council meetings and PPG's would be run in the future (précis attached).

Minutes of previous meeting

Minutes from previous PPG meeting were discussed and agreed.

AOB

HR asked when Kim Hare (receptionist was leaving) and should the PPG do a collection or did members want to do individual cards etc. SB stated that Kim's last day at Kings Lane would be Wednesday 29th April 2015.

SB stated that Dr Goswami has had his 6 monthly review with Dr Kershaw and Sue Ryder.

SB also mentioned that Sue Ryder Practice Manager would be leavening at the end of June, and we are in the process of looking for a new practice manager.

Reception vacancy - As Kim is leaving at the end of April the receptionists have moved themselves around and a 12 hour a week post has been advertised. Interviews will take place on Wednesday 8th april.

Virtual Members

HR/GJ and CD will hold another drop in session / questionnaire on Friday 10th April 10-11am to try and recruit new virtual members. Questions were discussed and agreed SB to change the form and print off for that day.

Date for Next Meeting

Next PPG meeting is Thursday 28th May2015