

Kings Lane Medical Practice

Patient Participation Service

Minutes of Meeting PPG Group

Date: Thursday 20th March 2014 – 3pm (Higher Bebington Health Centre)

Attendees: Helen Rae (HR), Suzanne Broster (SB), Glenys Jones (GJ), Bob Capper (RC)

Apologies: Anthony Adams (AA), Cynthia Draper (CD), Anne Preston (AP)

Circulation: All PPG Members, Sue Ryder Practice Manager

Apologies from Tony Adams, Cynthia Draper and Anne Preston.

SB started the meeting by stating that Bill Jones had sadly passed on and that his funeral was on Friday 21.3.14 at 1.30pm. HR stated that she would attend the funeral.

SB also mentioned that Tony Adams had resigned as chair and would not be able to make the meetings for a while but would still like to be copied in on the minutes and other PPG items that arise.

Wirral GPCC Patient Council Update

HR stated that the next meeting was not until 25.03.14. So she had no update to give us at this time.

Minutes of previous meeting

SB went through and updated those present on any outstanding issues raised from the last meeting.

HCA (Health Care Assistant)– 12 month contract SB went through what the HCA could do – B12 injections, ECG's, New Patient Medicals, Height/ Weight, Hypertension, BP, Bloods, Urine dips and over 40 checks. SB stated that this helps the nurses to deal with more complex patients.

CQC – SB stated that all admin and reception staff had now been CRB checked.

Extended Hours – SB stated that this had been discussed quite a lot but we still did not know exactly how it would work and that we would probably cover the hours with other practices in the area. It was discussed would other GP's have access to other patient's records if this was the case.

AOB

GJ mentioned about a U Tube film of the opening of the new Arrowe Park Hospital foyer and the ridiculous amount of money that had been wasted launching this, we were all in agreement that the money could probably have been better utilised elsewhere.

GJ asked if the wheelchair service had been moved from the new building in Birkenhead. SB to find out?

GP's – who do we have at the practice now. SB to come up with list for next meeting.

Survey – SB handed out a copy of the survey and stated that a small survey had been put out in the practice asking questions with regards to Military veterans, carers, services available and prescription service.

New members – this still needs to be talked about to see how we are able to do this?

Date for Next Meeting

Thursday 22nd May 3pm at Higher Bebington Health Centre
(next council meeting is 20/5/14)