

Kings Lane Medical Practice

Patient Participation Service

Minutes of Meeting PPG Group

Date: Thursday 10th October 2013 – 3pm (Higher Bebington Health Centre)

Attendees: Anthony Adams (AA) Helen Rae (HR), Suzanne Broster (SB), Bob Caper (BC)

Apologies: James Rae (JR), Judith Mitchell (JM), Glenys Jones (GJ), Anne Preston Cynthia Draper (CD),) Bill Jones (BJ)

Circulation: All PPG Members, Sue Ryder Practice Manager

SB gave apologies; all present sent their best wishes to Bill Jones and wished him well. AA handed over to HR for Patient Council Update

Wirral GPCC Patient Council Update

HR and CD both attended the last meeting. HR went through the minutes and provided a précis for each agenda appoint.

Rheumatology – HR stated that there had been no answers during the meeting and that there should be an update at the next meeting. HR said that she still thought 10 responses to the Rheumatology survey was very low. This is still ongoing.

NHS 111 – HR stated that she did not agree with the paragraph printed in the minutes with regards to what she had raised about the letters to the MP's. However the council stated that they had done all they could currently on this issue. It is still up in the air. HR said from her understanding NHS 111 could still be called for advice.

Hospital Appointment Survey – HR stated that apparently a response from the survey had been received and a representative from WUTH would attend the next meeting to answer any questions.

Care Data scheme / PPG Networking Events. HR was not 100% sure of what this means; however GP practices have only been given 8 weeks to publicise the Care. Data scheme and ensure patients are aware this is an Opt Out scheme otherwise they will automatically have their information used. Christine Campbell's main concern was the lack of time given to GP's it was agreed that Christine Campbell would construct a letter to our MP's and send it off straight away. The WCCG will discuss with other PPG chairs if PPG Networking Events could possibly be re-introduced.

HR summarised the other points from the meeting.

Next WCCG council meeting is 26th November 2013

Minutes of Kings Lane previous meeting

SB stated that the new website was hopefully imminent and would check the progress with the Practice Manager. It was also discussed that if the website was being updated it would be nice to be able to put some of our information on the PPG page.

AOB

Over 65 Checks – SB explained that this had been discussed with Dr Kershaw and the nurses, a clinical decision was made that because we could be seeing up to 500-600 patients this would clog up other resources (eg Phlebotomy, labs etc) if blood tests were requested for all patients; however it was agreed by clinicians that if the patient had a complaint or the nurse felt it was appropriate blood tests would be ordered.

SB went on to say that the over 65 health checks had now finished and a new Health Check directive had been set up it is part of a national scheme to help prevent the onset of health problems for everyone between the ages of 40 -74 this will include a blood test prior to check.

Shingles Vaccine – AA asked do we have a policy for this – who can have it? How often? Cost? Age group etc?

Council Cut backs / have your say – SB to find out exactly what Dr Kershaw wants them to discuss, review this at the next meeting

Patient charter and PPG Constitution passed to AA for him to look at and make any comments, AA to pass these back to Suzanne as soon as possible.

SB stated that a CQC visit is probably imminent and we will probably need a couple of PPG representatives to come and talk to them on the day. SB would give as much notice as possible for this.

Comments Box – SB to arrange to have the PPG comments box put into reception is was discussed how any comments would be handled, agreed for the time being that SB would empty the box and any comments would be looked at monthly and responded to as appropriate through AA.

Date for Next Meeting

Thursday 5th December 3pm